

PRECISION AG SUPPORT AGREEMENT

To better serve you, we offer the following Precision Ag Support Agreements. These agreements are designed to assist our customers in maintaining and receiving added value out of our Precision AG products

SILVER \$299/YEAR

- Unlimited phone and e-mail support from the PrairieCoast Equipment Precision Ag Team
- Software updates at the dealership twice a year (Winter & Summer)
- 24/7 phone support from 1-888-GRN-STAR (STELLARSUPPORT)

GOLD \$799/YEAR

- Unlimited phone and e-mail support
- Software updates twice a year at dealership or farm. (Winter & Summer)
- 2 Scheduled on farm visits from a Precision Ag consultant to include the following:
- Set-up and calibrate GreenStar components (installation not included)
- Update keycard or activations
- Activate Pro modules on displays
- Transfer activations from display to display where required
- Diagnose potential Precision Ag problems
- Renew SF2 subscriptions (customer provides means of payment)
- Transfer Precision Ag components from vehicle to vehicle not including any wiring harness

PLATINUM \$999/YEAR

Includes GOLD package PLUS:

- One on One training at the dealership
- Operation Center Data support on farm location twice per year

Notes: All customers who do not carry a PrairieCoast Equipment Precision Ag Support Agreement will be billed at regular shop rate for field related issues. Any service requiring internal vehicle components (not including displays/receivers/ATU's) such as SSU/mass-flow sensor/wheel angle sensor will be performed by a service technician and billed accordingly.



