

# COMBINE OPTIMIZATION CONTRACT 12 MONTHS

**Customer Name:** 

Main Phone #:

**Combine Optimization Contract #:** 

Start Date: End Date:

**Customer Account #:** 

12 month optimization / AMS contract: \$ 1899.00

# PCE ISG Contact Numbers:

Direct: (780) 830-2107

Toll Free: 1-888-259-0185

Call anytime to access your ISG team.

## **Setup and Calibrate:**

- Header (If needed)
- Yield Monitor Calibrations
- HarvestSmart

#### **Operator Training:**

Go through resources:

- Operator's manuals
- Go Harvest phone app
- Go Harvest YouTube channel
- MyJohnDeere.com

External setup/ Walk- around:



- External adjustments
- Cleaning guide
- Maintenance points

#### In cab setup:

- Ops and adjustments of AMS display including documentation, guidance and crop changes
- Corner post display
- Combine calibrations

#### Practice proper:

- Power shut down
- Loss sampling
- Remove and installs headers

#### Includes:

- One pre- harvest visit and up to 2 in season follow-up visits
- Unlimited phone and e-mail support, via Stellarsupport or PCE Software updates on AMS Equipment (display, receiver, activations, documentation)

### **Stellar Support 24/7 AMS Support:**

- Unlimited priority telephone support via 1-888-GRN-STAR 24 hours a day, 7 days a week, excluding holidays (New Year's Day, Thanksgiving Day, Christmas Day)
- Unlimited e-mail support via GreenStar@JohnDeere.com

### **AMS Support (AMS Support Only \$ 799.00)**

- Unlimited phone and e-mail support from AMS consultant or focus person
- Software updates at the dealership twice a year (Winter & Summer)
- 24/7 phone support from 1-888-GRN-STAR (STELLARSUPPORT)

#### PLUS:

- Unlimited phone and e-mail support
- Software updates twice a year at dealership or farm in conjunction with optimization visits
- 2 scheduled on farm visits from AMS consultant to include the following:
  - Set-up and calibrate GreenStar components (installation not included)



**Customer Signature** 

- Update key card or activations
- Activate pro modules on displays
- Transfer activations from display to display where required
- Diagnose potential AMS problems
- Renew SF2 subscriptions (customer provides means of payment)
- Transfer AMS components from vehicle to vehicle not including any wiring harness

Salesman/ISG Signature

9		•
Office Use:		
Name:		
Address:		
Farm Name:		
Phone/Cell Number:		
Email:		
Model Number:		
Serial Number:		
Stock Number:		